

NEW 2020 PARATRANSIT OPERATOR DEVELOPMENT SYLLABUS

WEEK ONE

DAY ONE	3 Hours 40 Minutes		
CLS Group 1	20	Introduction to Professional Driving	
CLS Group 2	90	Safety Best Practices	
CLS Group 2	80	LLLC Defensive Driving	
CLS Group 2	30	Hazard Identification & Mitigation	
DAY TWO	6 Hours 50 Minutes		
CLS Group 3	30	Pre Trip Inspections	
PDS	60	Pre & Post-Trip Inspections	
OBS	60	Pre-Trip and Post-Trip Inspections	
CLS Group 3	30	Mirror Adjustments & Reference Points	
PDS	60	Mirrors and Reference Points	
OBS	60	Mirrors and Reference Points	
CLS Group 4	30	Preventing Rear End Collision	
CLS Group 4	60	Preventing Intersection Accidents	
CLS Group 4	20	Railroad Crossings	
CLS Group 5	30	Pedestrian & Bicycle Awareness	
DAY THREE	7 Hours 10 Minutes		
PDS	30	Pre & Post-Trip Inspections	
OBS	30	Pre-Trip and Post-Trip Inspections	
CLS Group 4	20	Preventing Backing Accidents	
CLS Group 4	30	Merging, Lane Changing & Passing	
CLS Group 4	60	Adverse Driving Conditions	
CLS Group 5	30	Preventing Driver Fatigue	
CLS Group 5	30	Preventing Driver Distractions	
CLS Group 5	90	Drug & Alcohol Awareness	
CLS Group 5	60	Bloodborne Pathogens & Other Infectious Diseases	
CLS Group 5	10	Wayfinding	
CLS Group 5	20	Hazardous Materials	
CLS Group 5	20	Employee Safety Reporting Program	
DAY FOUR	6 Hours 30 Minutes		
CLS Group 6	30	Professionalism & Customer Service	
BTW	180	Closed Course	
OBS	180	Closed Course	
DAY FIVE	6 Hours 30 Minutes		
CLS Group 6	30	Conflict and Aggression Management	
BTW	180	On-the-road, subjects above	
OBS	180	On-the-road, subjects above	

WEEK TWO

DAY SIX	6 Hours 45 Minutes		
CLS Group 6	15	Duty of Care	
CLS Group 7	30	ADA Compliance & Sensitivity	
BTW	180	On-the-road, subjects above	
OBS	180	On-the-road, subjects above	
DAY SEVEN	6 Hours 30 Minutes		
CLS Group 7	10	Assisting Customers with Mobility Challenges	
CLS Group 7	20	Mobility Devices	
BTW	180	On-the-road, subjects above	
OBS	180	On-the-road, subjects above	
DAY EIGHT	6 Hours 45 Minutes		
CLS Group 7	15	Types of Service	
CLS Group 8	30	Emergency Evacuations	
BTW	180	On-the-road, subjects above	
OBS	180	On-the-road, subjects above	
DAY NINE	7 Hours 50 Minutes		
CLS Group 8	20	What To Do in the Event of an Accident	
CLS Group 8	90	ELDT Supplement	
BTW	180	On-the-road, subjects above	
OBS	180	On-the-road, subjects above	
DAY TEN	7 Hours		
CLS Group 9	30	Classroom Final Exam	
PDS	120	Lift Operations	
PDS	120	Securement Systems	
OBS	60	On-the-road, safe driving & routes	
BTW	90	On-the-road, Final assessment	

The above estimated times for the classroom training include the video run time and additional time for classroom discussion.

Key	TOTAL HOURS
CLS CLASSROOM	18.5
PDS PRE-DRIVING SKILLS	6.5
OBS OBSERVATION	21.5
BTW BEHIND THE WHEEL	19.5
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