

# NEW 2020 PARATRANSIT OPERATOR DEVELOPMENT COURSE

## Complies with new FTA Requirements

The accident that costs the least is the one that was prevented.

Completely re-created and updated.

Compliance with new FTA regulations, interwoven throughout.

Comprehensive training course containing 29 Video training programs, six guides, two posters, final exam and recommended syllabus.

Change driver behaviors to remove risk and prevent accidents.

All 29 programs, with six supporting guides, plus posters for only \$6,975.

Can be used for many years for this one-time price.

## Comprehensive Operator Development Course

\$6,975



## Practices to Comply with the Operational Public Transportation Agency Safety Plan. Includes:

1. Safety Management Policy – Leadership, Commitment & Accountability
2. Safety Risk Management – Identify, Assess & Mitigate
3. Safety Promotion – Communicate & Training
4. Safety Assurance – Measure, Monitor & Evaluate

Available on DVD, Thumb Drive or from an LMS via the web

Three of the programs, Safety Best Practices, LLLC Defensive Driving, and Hazards Identification & Mitigation, set the foundation for everything taught to persuade operators to avoid the unsafe behaviors on the left side of the accompanying poster.

Safety Management System		
Mission	Vision	Values
Remove or Reduce Risk	Do it Right, the First Time, Everytime	No Unsafe Behaviors
Hazard Identification		Hazard Mitigation
<b>Unsafe Behaviors</b> Following too closely Unprepared for what is coming Not being prepared for what is around you Not communicating with other drivers or pedestrians Speeding Rushing Backing without a spotter or GOAL Not backing & rolling to one around blind spots Turning without using your reference points Not adjusting your mirrors to minimize blind spots Operating unsafe equipment Having confrontations or heated discussions with passengers Distractions – texting, dialing, or reading maps Rolling through stop signs Driving too fast for conditions Driver fatigue Slips, trips & falls Drugs & alcohol		<b>Remove or Reduce Risk</b> 1. Leave room / Always stay back at least four seconds 2. Look ahead 3. Look around 4. Communicate 5. Stay within posted speed limits 6. Be in control, take your time. If late, stay late 7. Avoid backing the bus or use a spotter or GOAL 8. Back & roll for turns 9. Use your reference points 10. Adjust your mirrors 11. Do a thorough Pre & Post Trip and only operate a safe vehicle 12. Smile and be polite at all times. Use Verbal Judo 13. Focus on the driving 14. Always stop at stop signs 15. Slow down and pull back for rain, snow, ice or fog 16. Get enough sleep, always be alert and awake 17. Always keep your balance, no rushing, use three point contact 18. Never be under the influence of drugs or alcohol
TAPTCO TRANSIT AND PARATRANSIT COMPANY		Professionals apply these practices every day TAPTCO TRANSIT AND PARATRANSIT COMPANY

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**TAPTCO**  
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## The Course includes 29 video training programs

### **Group 1: Federal Regulations**

1. Introduction to Professional Driving

### **Group 2: Safety & Defensive Driving**

2. Safety Best Practices
3. LLLC Defensive Driving
4. Hazard Identification & Mitigation

### **Group 3: About the Vehicle**

5. Pre & Post Trip Inspections
6. Mirror Adjustment & Reference Points

### **Group 4: Driving Situations**

7. Preventing Rear End Collisions
8. Preventing Intersection Accidents
9. Railroad Crossings
10. Pedestrian & Bicycle Awareness
11. Preventing Backing Accidents
12. Merging, Lane Changing & Passing
13. Adverse Driving Conditions

### **Group 5: About the Driver**

14. Preventing Driver Fatigue
15. Preventing Driver Distractions
16. Drug & Alcohol Awareness
17. Bloodborne Pathogens
18. Wayfinding
19. Hazardous Materials
20. Employee Safety Reporting Program

### **Group 6: About the Passengers**

21. Professionalism & Customer Service
22. Conflict & Aggression Management
23. Duty of Care

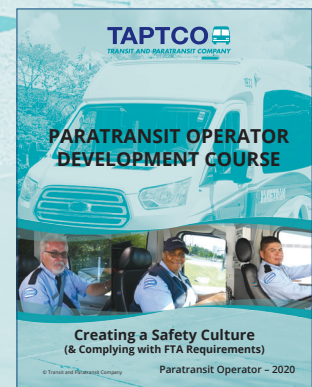
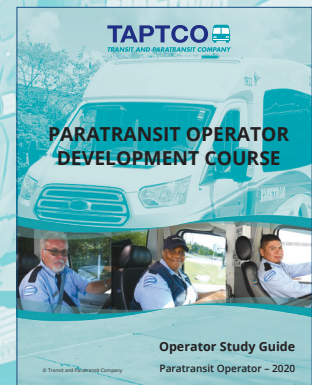
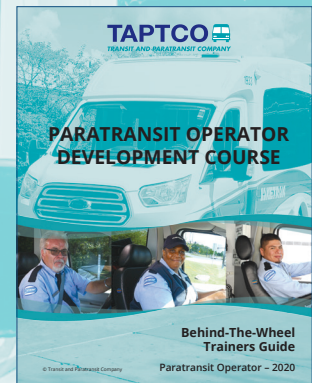
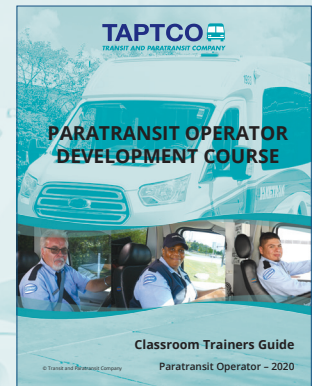
### **Group 7: Americans with Disabilities**

24. ADA Compliance & Sensitivity
25. Assisting Customers with Mobility Challenges
26. Mobility Devices
27. Types of Service

### **Group 8: Emergency & Accident Procedures**

28. Emergency Evacuations
29. What To Do In The Event Of An Accident
30. **Final Exam**

Some of the guides included with the course:



## Testimonials:

Our training courses are used by over 450 agencies and most major contractors. We have dozens of strong testimonials and would be pleased to share them, just ask.

### Typical comments are:

"Highly Recommended," "These are outstanding training materials," "Best training programs that exist," "Far and away the best training materials available," "We have seen a drastic reduction in accidents," "Awesome Program," "I love the TAPTCO programs," "I have never seen training materials that come even close,"

**As you can see, very strong supportive comments from our customers.**

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