

## NEW 2020 PARATRANSIT OPERATOR DEVELOPMENT SYLLABUS

### WEEK ONE

#### DAY ONE 6 Hours

CLS		60	Optional Welcome - Local information
CLS	Group 1	30	Introduction to Professional Driving
CLS	Group 2	90	Safety Best Practices
CLS	Group 2	90	LLLC Defensive Driving
CLS	Group 2	60	Hazard Identification & Mitigation

#### DAY TWO 7 Hours

CLS	Group 3	30	Pre Trip Inspections
PDS		60	Pre & Post-Trip Inspections
OBS		60	Pre-Trip and Post-Trip Inspections
CLS	Group 3	30	Mirror Adjustments & Reference Points
PDS		60	Mirrors and Reference Points
OBS		60	Mirrors and Reference Points
CLS	Group 4	30	Preventing Rear End Collision
CLS	Group 4	30	Preventing Intersection Accidents
CLS	Group 4	30	Railroad Crossings
CLS	Group 5	30	Pedestrian & Bicycle Awareness

#### DAY THREE 6.5 Hours

PDS		30	Pre & Post-Trip Inspections
OBS		30	Pre-Trip and Post-Trip Inspections
CLS	Group 4	30	Preventing Backing Accidents
CLS	Group 4	30	Merging, Lane Changing & Passing
CLS	Group 4	30	Adverse Driving Conditions
CLS	Group 5	30	Preventing Driver Fatigue
CLS	Group 5	30	Preventing Driver Distractions
CLS	Group 5	120	Drug & Alcohol Awareness
CLS	Group 5	30	Bloodborne Pathogens
CLS	Group 5	30	Wayfinding
CLS	Group 5	30	Hazardous Materials
CLS	Group 5	30	Employee Safety Reporting Program

#### DAY FOUR 7 Hours

CLS	Group 6	60	Professionalism & Customer Service
BTW		180	Closed Course
OBS		180	Closed Course

#### DAY FIVE 7 Hours

CLS	Group 6	60	Conflict and Aggression Management
BTW		180	On-the-road, subjects above
OBS		180	On-the-road, subjects above

### WEEK TWO

#### DAY SIX 7 Hours

CLS	Group 6	30	Duty of Care
CLS	Group 7	30	ADA Compliance & Sensitivity
BTW		180	On-the-road, subjects above
OBS		180	On-the-road, subjects above

#### DAY SEVEN 7 Hours

CLS	Group 7	30	Assisting Customers with Mobility Challenges
CLS	Group 7	30	Mobility Devices
BTW		180	On-the-road, subjects above
OBS		180	On-the-road, subjects above

#### DAY EIGHT 7 Hours

CLS	Group 7	30	Types of Service
CLS	Group 8	30	Emergency Evacuations
BTW		180	On-the-road, subjects above
OBS		180	On-the-road, subjects above

#### DAY NINE 6.5 Hours

CLS	Group 8	30	What To Do in the Event of an Accident
BTW		180	On-the-road, subjects above
OBS		180	On-the-road, subjects above

#### DAY TEN 7 Hours

CLS	Group 9	30	Classroom Final Exam
PDS		120	Lift Operations
PDS		120	Securement Systems
OBS		60	On-the-road, safe driving & routes
BTW		90	On-the-road. Final assessment

The above estimated times for the classroom training include the video run time and additional time for classroom discussion.

Key	TOTAL HOURS
CLS CLASSROOM	21
PDS PRE-DRIVING SKILLS	6.5
OBS OBSERVATION	21.5
BTW BEHIND THE WHEEL	19.5

**68.5**