

Safety Leadership for Bus Operations

Mission Statement - Safety Leadership Course

To train all levels of leadership in how to guide, lead and direct operators to do it right, the first time, every time by always following the safe behaviors detailed in the Safety Management System.

This course teaches all levels of leadership how to work together to persuade operators to do it right, the first time, every time. The course inspires leaders to change operator behaviors to remove or reduce risk in everything they do.



Available on thumb drive, a hard drive or online.

A famous leader once said - "There are no bad troops, only bad officers." The course trains all the staff to become the most effective safety leaders.

The new course includes seven programs, plus a final exam:

- Introduction to Safety Leadership
- What is Safety
- The Safety Management System
- Why People Have Accidents
- Understanding Human Behavior
- Leadership principles
- Safety Leadership Practices
- Final Exam

It takes a little over two hours to complete the whole course.



The foundation of instilling a safety culture are the **NORMS** set by the leadership. **NORMS** are the way that employees instinctively act, and how people operate automatically in their daily lives.

Leaders are responsible for hiring decisions, training methods, setting acceptable standards, ongoing training, and disciplinary actions. Leaders effectively shape the operational framework of the location on how employees perform in their work.

The course teaches that leadership is the act of guiding and motivating others to work together to achieve a common goal. It's a set of behaviors and mindsets that can be used by anyone, regardless of their job title or position.

Strong leadership involves clear communication skills. Leaders should speak with and listen to employees, respond to their questions and concerns, and be empathetic. Leaders should use effective communication skills to move the company forward and achieve new levels of success.

Safety Management System

Mission	Vision	Values
Remove or Reduce Risk	Do it Right, the First Time, Everytime	No Unsafe Behaviors

Hazard Identification	Hazard Mitigation
Unsafe Behaviors Following too closely Unprepared for what is coming Not being prepared for what is around you Not communicating with other drivers or pedestrians Speeding Rushing Backing without a spotter or GOAL Not rocking & rolling to see around blind spots Turning without using your reference points Not adjusting your mirrors to minimize blind spots Having confrontations or heated discussions with passengers Distractions – texting, dialing, or reading maps Rolling through stop signs Driving too fast for conditions Driver fatigue Slips, trips & falls Drugs & alcohol	Remove or Reduce Risk 1. Leave room / Always stay back at least four seconds 2. Look ahead 3. Look around 4. Communicate 5. Stay within posted speed limits 6. Be in control, take your time. If late, stay late 7. Avoid backing the bus or use a spotter or GOAL 8. Rock & roll for turns 9. Use your reference points 10. Adjust your mirrors 11. Do a thorough Pre & Post Trip and only operate a safe vehicle 12. Smile and be polite at all times. Use Verbal Judo 13. Focus on the driving 14. Always stop at stop signs 15. Slow down and pull back for rain, snow, ice or fog 16. Get enough sleep, always be alert and awake 17. Always keep your balance, no rushing, use three point contact 18. Never be under the influence of drugs or alcohol

Professionals apply these practices every day

The course demonstrates how to most effectively use the Safety Management System to maximize outcomes by persuading operators to remove or reduce risk in everything they do.

A leader will complete this course in a little over two hours.
This training will take their leadership skills to a whole new level.