

PARATRANSIT OPERATOR DEVELOPMENT COURSE

Thumb Drive: \$7,475.00
Please contact us for online pricing

The most important practice in a safe quality Paratransit operation is the training of the drivers.

This course is comprehensive, systematic and continually focuses on safe, high quality service which is integrated into every one of the 29 subjects.

Group 1: Introduction

1. Introduction to Professional Driving

Group 2: Safety & Defensive Driving

2. Safety Best Practices
3. LLLC Defensive Driving
4. Hazard Identification & Mitigation

Group 3: About the Vehicle

5. Pre & Post Trip Inspections
6. Mirror Adjustment & Reference Points

Group 4: Driving Situations

7. Preventing Rear End Collisions
8. Preventing Intersection Accidents
9. Railroad Crossings
10. Pedestrian & Bicycle Awareness
11. Preventing Backing Accidents
12. Merging, Lane Changing & Passing
13. Adverse Driving Conditions

Group 5: About the Driver

14. Preventing Driver Fatigue
15. Preventing Driver Distractions
16. Drug & Alcohol Awareness
17. Bloodborne Pathogens & Other Infectious Diseases
18. Wayfinding
19. Hazardous Materials
20. Employee Safety Reporting Program

Group 6: About the Passengers

21. Professionalism & Customer Service
22. Conflict & Aggression Management
23. Duty of Care

Group 7: Americans with Disabilities

24. ADA Compliance & Sensitivity
25. Assisting Customers with Mobility Challenges
26. Mobility Devices
27. Types of Service

Group 8: Emergency & Accident Procedures

28. Emergency Evacuations
29. What To Do In The Event Of An Accident
- 29A. ELDT Supplement
30. Final Exam

COURSE INCLUDES

- ▶ Creating a Safety Culture
- ▶ Classroom Trainer's Guide
- ▶ Behind the Wheel Trainer's Guide
- ▶ Mastery Test
- ▶ Set of 14 Posters
- ▶ PTASP Guide
- ▶ Large Operator Study Guide (For New Drivers)
- ▶ Small Operator Study Guide (For Existing Drivers)
- ▶ Operator Performance Checklist (For New Drivers)
- ▶ Syllabus



Instructional Time

Classroom	18.5 hrs
Pre-Driving Skills	6.5 hrs
Observation	21.5 hrs
Behind-the-Wheel	19.5 hrs
Total Time	68.5 hrs

**THE QUALITY OF
YOUR TRAINING IS THE
BASIS OF EVERYTHING
ELSE YOU DO.**